

# ADIRA <sup>AT</sup> RIVERSIDE

REHABILITATION

Dear Adira Family,

As a facility we are responsible and accountable for the safety and well-being of all of our residents and staff. Since mid-March due to the unprecedented Covid-19 pandemic the facility has made several alternate arrangements to connect our residents and their loved ones through various forms of communication such as, phone calls, Zoom, Face-time, Facebook Video and window visitations. The restriction of visitation was mandated by CMS and the NYS DOH as a preventative measure to protect the health of our residents and staff, as well as, your own. After much anticipation, the Department of Health has granted our facility permission to begin allowing limited pre-scheduled visitation. To facilitate this endeavor the facility must strictly follow all regulatory and internal facility developed guidelines. As such, all visitors will be required to:

- Visitors are to be screened for signs/symptoms of COVID-19 prior to entering the facility. Any individual(s) exhibiting any signs of COVID-19 or for any reason do not pass screening questions (including questions regarding international travel or travel to other states designated under the Commissioner's travel advisory), they will be declined the right to visit at the time.
- Documentation prior to entry must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available. No exceptions will be made. Upon leaving, all visitors must sign out.
- Visitation is limited to 2 visitors per resident during each scheduled visitation for no longer than 30 minutes.
- Visits will be held in designated areas and staff will be required to monitor the visitation process. If any visitor fails to adhere to the protocol, the individual(s) will be prohibited from visiting for the duration of the COVID-19 pandemic.
- All packages will be checked prior to entry. Food items brought for residents must be sealed and left at the front desk to be inspected by nursing prior to being received by resident.
- Visitors **MUST** wear a facemask at all times and keep a 6 foot distance from one another
- Visitation date and hours are by appointment **ONLY**.

Appointments can be scheduled by contacting the facility at 914-964-3333 and requesting a member of our Social Work department.

Effective MONDAY, April 5, 2021 there will be a new schedule implemented with dates and times for you to arrange to see your loved ones (see list below for further details). Visitations will be scheduled on the following days: Monday thru Friday between 11am-12pm and 2pm-3pm.

Compassion visits and other case by case visits can be scheduled for any time that would accommodate.

Each visit will be allowed a max time of 30 minutes

**All visitors are encouraged to have verified negative test result within the last 72 hours of their visit.**

Thank you for your understanding and cooperation!

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**120 ODELL AVENUE      YONKERS, NY 10701**

**914-964-3333**